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### **2.7.1. Online student satisfaction survey regarding teaching learning process**

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**National Assessment and Accreditation Council (NAAC)**

**Student Satisfaction Survey**

**Key Indicator - 2.7.1**

**Under Criterion II of Teaching – Learning and Evaluation**

**Table 1.1: Confirmation that this is the first and only time the student has answered this survey**

STATEMENT	Yes %	No %	Total %
Please confirm this is the first and only time you answer this survey	250	0	250
%	100	0	100

Source: Student Satisfaction Survey

**Table 1.2: Age group of the respondents**

Age (in Years)	18	19	20	21	22	Total
No. of Respondents	58	52	60	65	15	250
%	23.20	20.80	24.00	26.00	6.00	100

Source: Student Satisfaction Survey

**Table 1.3: Gender of the respondents**

Gender	Male	Female	Transgender	Total
No. of Respondents	112	138	0	250
%	44.80	55.20	0	100

Source: Student Satisfaction Survey

**Table 1.4: What degree program are you pursuing now?**

STATEMENT	Bachelor's %	Master's %	Total %
What degree program are you pursuing now?	235	15	250
%	94.00	6.00	100

Source: Student Satisfaction Survey

**Table 1.5: What subject area are you currently pursuing?**

STATEMENT	Arts	Commerce (Inclusive of PG)	Science	Social Work	Total
What degree program are you pursuing now?	25	192	25	08	250
%	10.00	76.80	10.00	3.20	100

Source: Student Satisfaction Survey

**Criterion II – Teaching–Learning and Evaluation****Student Satisfaction Survey on Teaching Learning Process****Table 2.1: How much of the syllabus was covered in the class?**

Statement	85 to 100%	70 to 84%	55 to 69%	30 to 54%	Below 30%	Total
How much of the syllabus was covered in the class?	235	10	05	0	0	250
%	94.00	4.00	2.00	0	0	100

Source: Student Satisfaction Survey

**Table 2.2: How well did the teachers prepare for the classes?**

Statement	Thoroughly	Satisfactorily	Poorly	Indifferently	Won't teach at all	Total
How well did the teachers prepare for the classes?	171	69	09	01	0	250
%	68.40	27.60	3.60	0.40	0	100

Source: Student Satisfaction Survey

**Table 2.3: How well were the teachers able to communicate?**

<b>Statement</b>	<b>Always effective</b>	<b>Sometimes effective</b>	<b>Just satisfactorily</b>	<b>Generally ineffective</b>	<b>Very poor communication</b>	<b>Total</b>
<b>How well were the teachers able to communicate?</b>	180	60	08	02	00	250
<b>%</b>	72.00	24.00	3.20	0.80	0.00	100

Source: Student Satisfaction Survey

**Table 2.4: The teacher's approach to teaching can best be described as**

<b>Statement</b>	<b>Excellent</b>	<b>Very good</b>	<b>Good</b>	<b>Fair</b>	<b>Poor</b>	<b>Total</b>
<b>The teacher's approach to teaching can best be described as</b>	61	84	67	35	03	250
<b>%</b>	24.40	33.60	26.80	14.00	1.20	100

Source: Student Satisfaction Survey

**Table 2.5: Fairness of the internal evaluation process by the teachers**

<b>Statement</b>	<b>Always fair</b>	<b>Usually fair</b>	<b>Sometimes unfair</b>	<b>Usually unfair</b>	<b>Unfair</b>	<b>Total</b>
<b>The teacher's approach to teaching can best be described as</b>	164	72	08	04	02	250
<b>%</b>	65.60	28.80	3.20	1.60	0.80	100

Source: Student Satisfaction Survey

**Table 2.6: Was your performance in assignments discussed with you?**

Statement	Every time	Usually	Occasionally/ Sometimes	Rarely	Never	Total
Was your performance in assignments discussed with you?	156	82	10	02	0	250
%	62.40	32.80	4.00	0.80	0	100

Source: Student Satisfaction Survey

**Table 2.7: The institute takes active interest in promoting internship, student exchange, field-visit opportunities for students**

Statement	Regularly	Often	Sometimes	Rarely	Never	Total
The institute takes active interest in promoting internship, student exchange, field-visit opportunities for students	76	111	59	03	01	250
%	30.40	44.40	23.60	1.20	0.40	100

Source: Student Satisfaction Survey

**Table 2.8: The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth**

Statement	Significantly	Very well	Moderately	Marginally	Not at all	Total
The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	128	81	40	01	0	250
%	51.20	32.40	16.00	0.40	0	100

Source: Student Satisfaction Survey

**Table 2.9: The institution provides multiple opportunities to learn and grow**

Statement	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Total
<b>The institution provides multiple opportunities to learn and grow.</b>	168	71	08	02	01	250
<b>%</b>	67.20	28.40	3.20	0.80	0.40	100

Source: Student Satisfaction Survey

**Table 2.10: Teachers inform you about your expected competencies, course outcomes and programme outcomes**

Statement	Every time	Usually	Occasionally/ Sometimes	Rarely	Never	Total
<b>Teachers inform you about your expected competencies, course outcomes and programme outcomes.</b>	147	84	13	03	03	250
<b>%</b>	58.80	33.60	5.20	1.20	1.20	100

Source: Student Satisfaction Survey

**Table 2.11: Your mentor does a necessary follow-up with an assigned task to you.**

Statement	Every time	Usually	Occasionally/ Sometimes	Rarely	I don't have a mentor	Total
<b>Your mentor does a necessary follow-up with an assigned task to you.</b>	156	82	10	02	0	250
<b>%</b>	62.40	32.80	4.00	0.80	0	100

Source: Student Satisfaction Survey

**Table 2.12: The teachers illustrate the concepts through examples and applications**

Statement	Every time	Usually	Occasionally/ Sometimes	Rarely	Never	Total
<b>The teachers illustrate the concepts through examples and applications.</b>	131	79	39	00	01	250
<b>%</b>	52.40	31.60	15.60	00	0.40	100

Source: Student Satisfaction Survey

**Table 2.13: The teachers identify your strengths and encourage you with providing right level of challenges.**

Statement	Fully	Reasonably	Partially	Slightly	Unable to	Total
<b>The teachers identify your strengths and encourage you with providing right level of challenges.</b>	86	95	53	13	03	250
<b>%</b>	34.40	38.00	21.20	5.20	1.20	100

Source: Student Satisfaction Survey

**Table 2.14: Teachers are able to identify your weaknesses and help you to overcome them**

Statement	Every time	Usually	Occasionally/ Sometimes	Rarely	Never	Total
<b>Teachers are able to identify your weaknesses and help you to overcome them.</b>	156	82	10	02	0	250
<b>%</b>	62.40	32.80	4.00	0.80	0	100

Source: Student Satisfaction Survey

**Table 2.15: The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process**

Statement	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Total
<b>The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.</b>	112	92	27	12	07	250
<b>%</b>	44.80	36.80	10.80	4.80	2.80	100

Source: Student Satisfaction Survey

**Table 2.16: The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences**

Statement	To a great extent	Moderate	Some what	Very little	Not at all	Total
<b>The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.</b>	129	87	22	05	02	250
<b>%</b>	51.60	34.80	8.80	2.00	0.80	100

Source: Student Satisfaction Survey

**Table 2.17. Teachers encourage you to participate in extracurricular activities**

Statement	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Total
<b>Teachers encourage you to participate in extracurricular activities</b>	176	64	08	02	0	250
<b>%</b>	70.40	25.60	3.20	0.80	0	100

Source: Student Satisfaction Survey

**Table 2.18: Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.**

Statement	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Total
<b>Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.</b>	156	82	10	02	0	250
<b>%</b>	62.40	32.80	4.00	0.80	0	100

Source: Student Satisfaction Survey

**Table 2.19: What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.**

Statement	Above 90%	70 to 89%	50 to 69%	30 to 49%	Below 29%	Total
<b>What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.</b>	129	87	22	05	02	250
<b>%</b>	51.60	34.80	8.80	2.00	0.80	100

Source: Student Satisfaction Survey

**Table 2.20: The overall quality of teaching-learning process in your institute is very good.**

Statement	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	Total
<b>The overall quality of teaching-learning process in your institute is very good.</b>	160	75	08	04	03	230
<b>%</b>	64.00	30.00	3.20	1.60	1.20	100

Source: Student Satisfaction Survey



**2.21: Give three observation / suggestions to improve the overall teaching – learning experience in your institution.**

- a) Experienced teachers may be appointed to improve the overall teaching –learning experience.
- b) More competitive exam training be introduced.
- c) Visits to different academic institutions, study tours.
- d) Certificate courses be conducted more often.

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Principal

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