

CERTIFICATE

TO WHOMSOEVER IT MAY CONCERN

This is to certify that Ms. Navyashree Rao (175596910) a student of 4th Semester M Com. of Milagres College, Kallianpur, Udupi-576114 affiliated to Mangalore University, has conducted a project on "Customer Relationship Management" with special reference to Sai Radha Motors, Udupi, of our Group between February 2019 & April 2019.

During this period she has done the work sincerely and her conduct was good.

We wish her all the success in her future endeavour.

Date : 29 Apr 19
Place : Udupi-01



(Dinker Rao)
HR Manager
Sai Radha Group

MILAGRES COLLEGE, KALLIANPUR-576114



Post Graduate Department of Commerce

Endorsement By The Co-ordinator

This is certify that the dissertation

**A Project Report on Customer Relationship Management With
Reference to Sai Radha Motors, Udupi**

is a bonafide research work done by

NAVYASHREE RAO

(Register No. 175596910)

Under the guidance of Mrs. Chaithra coordinator of PG department of commerce, Milagres College, Kallianpur, as partial fulfillment of the requirement for the Master Degree in Commerce, Mangalore University during the academic year 2018-2019.

May 2019

Kallianpur, Udupi



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May 2019

Kallianpur, Udupi

Dr. Vincent Alva

**Principal
Principal**

Milagres College Kallianpur-576 114
Udupi Dt., Karnataka

**A Project Report on Customer Satisfaction on E-
banking - A study in Udupi District**

*Dissertation Submitted to
Mangalore University in Partial Fulfilment of requirements
for the award of the Degree of
Master of Commerce*

Submitted By

ANUSHA ACHARI

(Register No. 175596901)

Under the Guidance of

MR. RAVINANDAN S.T.

Asst. Professor Department of Business Management



**DEPARTMENT OF POST GRADUATE STUDIES AND RESEARCH IN
COMMERCE**

**Milagres College
Kallianpur – 576 114
Udupi Dist., Karnataka**

May 2019



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Mr. Ramesh S. T.

(Research Supervisor)

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District**

*Dissertation Submitted to
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Submitted By

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**CONSUMER SATISFACTION TOWARDS NANDINI MILK AND
MILK PRODUCTS**

- A STUDY WITH REFERENCE TO MANIPAL DAIRY

*A Dissertation submitted to
Mangalore University in Partial Fulfilment of Requirements
for the Award of the Degree of*

MASTER OF COMMERCE

by

SOUMYA NAYAK

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Under the Guidance of

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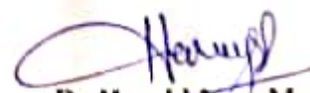
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This is to certify that the dissertation

“A STUDY ON SALES DISTRIBUTION WITH SPECIAL

REFERENCE TO YASHASWI FISH MEAL

AND OIL COMPANY PITHRODI”

Is bonafide research work done by

Chaithra Pai

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During the period 2018-19 of his study under my guidance and the dissertation has not previously formed basses for the award of a degree fellowship or similar other title and that is an independent work done by him.

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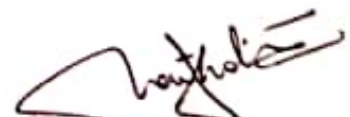
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